

Bowel cancer patient was not told about Look Good Feel Better, she only found out about this when her sister in law was told about it as she is a breast patient and when she attended they were all breast patients. Does this get offered to other tumour sites rather than just breast?

You Said...

Put on the agenda for Cancer CNS team meeting and also discussed with senior sisters in GDU to make Team aware. Leaflets are available in the Information centre.

We Did...

Parking concessions – patient really appreciates the concessions but found it difficult sometimes that she would have to go from GDU to the main reception to be given another ticket and then walk back to her car that was parked by the unit. She was wondering if there could be some of these tickets on the GDU reception for the receptionist to hand out the same as the person on the main desk does?

You Said...

Unfortunately the ticket concession machines are only centralised to security or General office and we cannot influence that. Speak to your nurse or reception in Gaulton Day Unit to see if they can help

We Did...