

When a clinic is running late, for example 2 hours, would it be possible to have a text message letting the patient know this so that they can decide if they would like to leave later?

**You Said...**

If this was to be done and the clinic “made up time” due to someone not attending or not being able to be treated, the patient that decided to leave later could potentially miss their appointment

**We Did...**

**Chemotherapy Patient**

We are given too much information and leaflets. I want information that is relevant to me and my care.

**You Said...**

**Chemotherapy Booklet**

Information is now all in one place in a more user friendly format, including frequently asked questions.

**We Did...**